

NEXSAN RELOCATION SERVICES

Whether you need to move your Nexsan storage system from one rack to the next or from one data center to another, our Relocation Assistance service is a complete solution providing you a safe and reliable move from one location to another. You will be working directly with an Nexsan Certified Support Engineer from the planning stage all the way through the re-installation. We ensure the highest level of satisfaction and provide verification that your Nexsan storage system is working properly in the new environment.



RELOCATION SERVICES

PLANNING MEETING

- Verify power, cabling, networking, and rack space for new location
- Determine specific packing materials and order them (if needed) to be onsite prior to the equipment relocation
- Provide detailed plan for power down, de-installation and installation of equipment
- Review all logs
- Plan for data backups

MOVE PREPARATION

- Equipment health check
- Power the equipment down, document cabling, and remove cables
- Pack the equipment
- Ensure that backups completed

RE-INSTALLATION OF EQUIPMENT

<p>Unpack the Equipment</p>	<p>Install the Hardware</p> <ul style="list-style-type: none"> • Unpack • Rack • Populate • Connect Cabling 	<ul style="list-style-type: none"> • Make changes to the networking configuration as needed • Review all logs after re-initialization of the equipment • Verify equipment is set up and working correctly • Assist in resolution of issues related directly to move of equipment as needed • Update Imation Support on new location address and information for support and service
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ABOUT NEXSAN 360 SERVICES

Nexsan 360 Services provides personalized, tailored support and services from Certified Support Engineers you can trust. Trust, a simple concept, but is the groundwork to every positive, long lasting relationship. Which is why our customers across the globe invest in a relationship with our storage solutions to provide the capacity, flexibility and reliability to keep their organization running. Whether you are planning for your next storage system or want to optimize the efficiency of your existing data center, Nexsan 360 Services has you covered. Nexsan 360 Services offers an array of support offerings as well as professional services to enhance operational efficiencies and personnel knowledge, adding a greater value to your IT department. Contact us to learn how your Nexsan storage solution can help reach the outcomes that matter most to you.

Let's Get Started

Web: <https://www.nexsan.com/support/>

Email: support@nexsan.com